

Lost & Found

If you have lost something in **Flensburg** there are several places that you can turn to.

1. **The Lost and Found Office at the city hall:** You can find the contact details and opening times on the following website: <https://www.flensburg.de/fundb%C3%BCro> . On the website you can also access an online list of all the things that are currently at the lost and found office: <https://www.e-fund.eu/auskunft.php?stpid=01001000>
2. **The Information/Telephone central at university:** things that are lost at university are turned in to the information desk in the Oslo building. You can find their opening times and contact details on the following website: <https://www.uni-flensburg.de/die-universitaet/kontakt-oeffnungszeiten-anfahrt/telefonzentrale>
3. **Aktivbus Office:** If you have lost something on the bus, you can check at the Aktivbus Office at ZOB. Usually, if the driver finds it, it will be at the office the next day. If you don't pick up your lost item within two weeks they will pass the items on to the lost and found office at the city hall. You can find their contact details and opening times on the following website. <https://aktivbus-flensburg.de/>

You can either personally go to these places or call there to ask for your lost item. If it turns up there, you of course have to pick it up yourself. None of these places will keep your contact details to reach out to you if an item turns up that could be yours. This means that you might have to call or go several times to ask for your lost item.

If you suspect that your item has been stolen you can also contact the police. The main police station is close to ZOB in Flensburg. Their address is: Norderhofenden 1 and their phone number is 0461 484-0. If you have lost your phone or if it was stolen, you can also report this online on the following website: <https://www.schleswig-holstein.de/DE/landesregierung/ministerien-behoerden/POLIZEI/eRevier/Onlinewache/html/Onlinewache.html?nn=e4d4b444-4607-42d8-b239-857bd5365a9d>

If you have lost something in **Hamburg** there are several places that you can turn to, too:

1. **Zentrales Fundbüro:** If anyone has lost something anywhere in Hamburg City except in a train or at a train station (Deutsche Bahn(DB) services).

Telefon: 040 - 428113501

E-Mail: zentralesfundbuero@altona.hamburg.de

2. If something is lost in any of the **train services by DB** in the vicinity of Hamburg then please refer to these contacts.

Telefon: 030 - 586020909

E-Mail: fundbuero.dbag@bahn.de

Best to visit the office at the central train station during working hours (8am -8pm) including Saturday and Sunday.

PS: It's always better to have at least one picture of the backpack or handluggage in the phone, when travelling.