#### Conference:

# Feminist perspectives on the platformisation of care work in European cities

at Europa-Universität Flensburg, 2nd-4th of July, 2025

Organised by Sybille Bauriedl, Mê-Linh Riemann, Nicola Techel (all Europa-Universität Flensburg), Anke Strüver, Janne Martha Lentz, Helena Bellgardt (all University of Graz), Karin Schwiter, Christiane Meyer Habighorst, Sarah Staubli (all University of Zurich) and Emma Dowling (University of Vienna)

**Further Information** about the conference and abstracts of the contributions are available at our website: <a href="https://www.uni-flensburg.de/international-conference-platformization-carework">https://www.uni-flensburg.de/international-conference-platformization-carework</a>



#### **Programme**

Time	Wednesday, 2.7.	Thursday, 3.7.	Friday, 4.7.
	Room TAL 007	Room TAL 007, HEL 063 & HEL 065	Room HEL 160
09.00 – 10.30		Session 3: Global entanglements of	Session 9: Between isolation
		platformisation processes HEL 063	and belonging: bringing in
		Session 4: Care work in the domestic	migrants' perspectives on
		sphere HEL 065	platform labour and services
		Sprice TILL 003	
10.30 – 11.00		Coffee break TAL 007	Coffee break
11.00 – 12.30	Registration	Session 5: Representation and	Session 10: Who cares?
	Arrival with snacks and	objectification of care work(ers)	Addressing intersectional
	drinks	HEL 063	inequalities and the promise of
		Sessions 6: Platform practices in	automatisation
		urban spaces HEL 065	
		TIEE 000	
12.30 – 13.30	Opening Session 1:		
	Opening remarks &		
	Introduction to feminist	Lunch break	Lunch break
	perspectives on urban	TAL 007	Dining hall (Mensa)
	platform economies		
13.30 – 14.00	Coffee break		
14.00 – 15.30	Session 2: On the rise	Panel discussion: <b>Feminist</b>	Closing Session 11: Concluding
	and repercussions of	perspectives on platform economies	remarks and next steps
	platform capitalism	and future challenges with Olivia	by Emma Dowling
		Blanchard, Emma Dowling, Yannick	
		Ecker, Barbara Orth, Mê-Linh Riemann	
		TAL 007	
15.30 – 16.00	Coffee break	Coffee break TAL 007	
16.00 – 17.30	Keynote: 'Caring for the	Session 7: <b>Platform labour as an</b>	
	City – Migrant Gig	answer to what? Regulatory	
	Workers as	shortcomings and processes of	
	Infrastructural Labour	precarisation HEL 063	
	for Social Reproduction'	Session 8: On the varieties of	
	by Kristina Zampoukos	emotional labour in digitally-	
		mediated care work HEL 065	
18.30	Dinner at Indian	Get together with snacks at Werftcafé	
	Restaurant Puripuri	(Schiffbrücke 43-45, 24939 Flensburg)	
	(Angelburger Str. 22,		
	24937 Flensburg)		
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### Opening Session 1: Introduction to feminist perspectives on urban platform economies Wednesday, 2.7., 12:30-13:30 h

**TAL 007** 

Session chair: Sybille Bauriedl

Title	Presenters
Opening remarks	Monika Eigmüller, Europa-Universität Flensburg
From care crisis to platform careand back again?	Emma Dowling, University of Vienna
Feminist perspectives on urban platform economies	Sybille Bauriedl, Europa-Universität Flensburg Karin Schwiter, University of Zurich Anke Strüver, University of Graz
Caring, cleaning, and riding: Empirical insights into platformised care labour	Janne Martha Lentz, University of Graz Christiane Meyer-Habighorst, University of Zurich Mê-Linh Riemann, Europa-Universität Flensburg

#### Session 2: On the rise and repercussions of platform capitalism

Wednesday, 2.7., 14:00-15:30 h

**TAL 007** 

Session chair: Anke Strüver

Title	Presenters
Time, space, reproduction: On the long history of platform labour	Moritz Altenried, Mira Wallis, Humboldt-Universität Berlin
Female delivers in Portugal's gig economy: Challenges, risks, and inequalities	Daniela Ferreira, Margarida Queirós, University of Lisbon
"This big shadow that we need to turn into light": How labour intermediaries moralise commodified domestic care work	Christina Mittmasser, University of Applied Sciences, Geneva

#### Session 3: Global entanglements of platformisation processes

Thursday, 3.7., 9:00-10:30 h

**HEL 063** 

Session chair: Karin Schwiter

Title	Presenters
Hype or hope? Feminist perspectives on the platformisation of domestic work in Nairobi	Sabin Bieri, University of Bern
The rise of domestic work platforms and the transformation of migrant social reproductive labor in Madrid, Spain	Ana Santamarina Guerrero, Francisco Fernández-Trujillo Moares, Universidad Nacional de Educacion a Distancia, Cristina Barrial Berbén, Universitat Oberta de Catalunya

#### Session 4: Care work in the domestic sphere: on changing conditions and new challenges

Thursday, 3.7., 9:00-10:30 h

**HEL 065** 

Session chair: Sybille Bauriedl

Title	Presenters
The private is political: Platform-mediated domestic cleaning and intersectional power hierarchies in the domestic sphere	Janne Martha Lentz, University of Graz
Incorporating the smart home into platform capitalism	Eva Isselstein, Universität Bayreuth
Gig-work platforms in informal home elder care: Power dynamics in the private household as a workplace	Anna Korn, Ruhr-Universität Bochum

#### Session 5: Representation and objectification of care work(ers) in the digital age

Thursday, 3.7., 11:00-12:30 h

**HEL 063** 

Session chair: Janne Martha Lentz

Title	Presenters
Care as a representational practice: Researching the (in)visibility of private care work in creator culture	Friederike Jage-D'Aprile, Shari Adlung Film University Babelsberg
The careworker as influencer, care professional, and entrepreneur? Navigating social media as infrastructures for assetization	Fenna Nijboer, Francisca Grommé, Erasmus University Rotterdam

#### Session 6: Platform practices in urban spaces

Thursday, 3.7., 11:00-12:30 h

**HEL 065** 

Session chair: Christiane Meyer-Habighorst

Title	Presenters
Informal workspaces in public space: Layers of female invisibility in delivery work	Emilia Bruck, TU Wien
Spatialising emotional labour: Cleaners' experiences on digital platforms in Berlin	Sarinah, Humboldt University Berlin, Kartika Manurung, University of Bonn

## Session 7: Platform labour as an answer to what? Regulatory shortcomings and processes of precarisation

Thursday, 3.7., 16:00-17:30 h

**HEL 063** 

Session chair: Emma Dowling

Title	Presenters
The irruption of digital care platforms: a homogeneous phenomenon?	Isabel María Barrero Velázquez, Sofía Pérez de Guzmán University of Cádiz
"It's a way to make life work": Platform work as a coping strategy for healthcare professionals under healthcare restructuring	Peter van Eerbeek, Karlstad University
Selfish and irresponsible? Everyday care ethics of self- employed nurses	Justien Dingelstadt, Francisca Grommé, Erasmus University Rotterdam

#### Session 8: On the varieties of emotional labour in digitally-mediated care work

Thursday, 3.7., 16:00-17:30 h

**HEL 065** 

Session chair: Mê-Linh Riemann

Title	Presenters
A qualitative study of Norwegian freelancers' self- understandings and emotions	Lin Proitz, Østfold University College
Reshaping domestic labour? Intersectional perspectives on platform work in Switzerland	Hélène Widmann, University of Lausanne
Just keep on smiling! Emotional labour digitally exposed in platform-mediated domestic cleaning	Katarzyna Gruszka, Malmö University

## Session 9: Between isolation and belonging: Bringing in migrants' perspectives on platform labour and services

Friday, 4.7., 9:00-10:30 h HEL 160

Session chair: Karin Schwiter

Title	Presenters
"I don't want to underpay people": Migrant mothers in the Netherlands using online childcare platforms in navigating politics of belonging and care	Colleen Boland, Radboud University
Migrant live-in care workers and the introductory model in England: From agencies to platforms	Nicky Sharma, University of Sussex
At the hub: Unlikely encounters, new 'we-groups' and processes of division among food delivery riders in Hamburg	Mê-Linh Riemann, Europa-Universität Flensburg

## Session 10: Who cares? Addressing intersectional inequalities and the promise of automatisation Friday, 4.7., 11:00-12:30 $\,\mathrm{h}$

**HEL 160** 

Session chair: Anke Strüver

Title	Presenters
The class structure of care platform labour: Stratification among digitally mediated care workers	Franziska Baum, University of Hamburg
Exploring the spatial relationality of intersectional inequalities: The experiences of care workers using digital labour platforms	Christiane Meyer-Habighorst, University of Zurich
Care as data labour: The platformisation of ageing in place	Mathias Denecke, University of Bochum

#### Closing Session 11: Concluding remarks and next steps

Friday, 4.7., 14:00-15:30 h

**HEL 160** 

Session chair: Sybille Bauriedl

Title	Presenter
Concluding remarks and next steps	Emma Dowling, University of Vienna









Interdisciplinary Centre for European Studies