



Start > Support > ZIMT-Servicedesk

» **ZIMT-Servicedesk**

- » Remote maintenance tool
- » Malfunctioning projectors
- » Flyer for students and guests
- » Customer satisfaction
- » Forgot password

ZIMT-Servicedesk

» Listen

Contact

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E-mail zimt-service@uni-flensburg.de
Building Oslo
Room OSL 240
Street Auf dem Campus 1
Post code / City 24943 Flensburg



Consultation hours

	Morning	Afternoon
Mo	8:00 - 11:00	13:15 - 16:15
Di	8:00 - 11:00	13:15 - 16:15
Mi	8:00 - 11:00	13:15 - 16:15
Do	8:00 - 11:00	13:15 - 16:15
Fr	8:00 - 11:00	13:15 - 14:15
	Morning	Afternoon
Mo	8:00 - 11:00	closed*
Di	8:00 - 11:00	closed*
Mi	8:00 - 11:00	closed*
Do	8:00 - 11:00	closed*
Fr	8:00 - 11:00	closed*

(*available by phone)

1. New Year' s week
2. between Easter and Tag der Arbeit*
3. Christmas

(*limited availability by phone)

What is the ZIMT-Servicedesk?

The **ZIMT**-Servicedesk is Europa-Universität Flensburg's central point of contact for all questions and problems relating to information and media technology.

If problems cannot be solved immediately or directly on-site, a specialist of the **ZIMT**-Servicedesk will be available to deal with your problem.

Help and services

Computer problems (software and hardware)

- › Amongst other things, we provide assistance and advice in connection with WLAN-related problems
- › We will either provide direct support or, if necessary, pass your issue on to our colleagues in the back office.

Maintenance of the technical equipment

- › We provide the maintenance of the technical equipment of the lecture rooms.
- › Projectors, interactive whiteboards, audio equipment, cables, and overhead projectors
- › Help with and advice on the use of Audio and/or Video equipment

We provide...

- › Printer Cartridges and cartridges (you can also place orders with us)
- › IT-small parts/PC-accessories (keyboards, mice, USB sticks etc.)
- › Various cables and adapters (such as VGA, Audio, USB, network/LAN/patch cables)

Rental

- › Beamer
- › Notebooks (only official short-term loan)
- › Speakers, chargers, power supplies (only official short-term loan)

Other Services

- › Copy credit for KIM copier (only EUF members with DOZ account)
- › Recording of events and programs

No support of private devices

Due to capacity reasons we cannot offer support for private devices and software.

[Back to top](#) [Page # 12871](#) [Permalink](#) [04/26/2019](#) [Feedback](#)