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## Customer satisfaction

🔊 Listen

ZIMT is committed to providing the best possible service with the resources available, to solving problems in a timely manner and to ensuring that you are satisfied with our services.

Please let us know if you are not satisfied with the service provided by ZIMT and let us know the reasons for your complaint. We will try to find a satisfactory solution. The same applies to any ideas for improvement.

Please do not hesitate to contact:

### IT-Service

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### our audio, video and lecture room technology team

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### further-reaching complaints (escalations) and strategic suggestions for improvement

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