



Start > Support

- › ZIMT-Servicedesk
- › Remote maintenance tool
- › Malfunctioning projectors
- › Flyer for students and guests
- › Customer satisfaction
- › Forgot password

## Support

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### First point of contact: ZIMT- Service Desk

If you have got any problems with your work devices (computers, notebooks and accessories) university staff should not hesitate to contact the colleagues of the [ZIMT Service Desk](#).

The technicians of the ZIMT-Service Desk can carry out minor repairs themselves. Within the warranty period, complicated repairs are commissioned to competent external companies. In addition, software installations are carried out here.

If any defective devices cannot be repaired, ZIMT will organise a replacement. For more information please contact the Procurement Department.

Back to top Page # 10036 Permalink 09/23/2015 Feedback

